

# RETURN FORM



## 1. Process

You need to enclose the original package with the returning products and send them to:  
**COVA Single Member P.C.**  
**Sofokli Venizelou 20, Likovrisi 14123, Athens, Greece**

## 2. Returning products

Name:

Contact number :

Receipt Number :

\*the number on your receipt

Client Number:

\*mentioned on your receipt

Product code	Price	Cause of return

## 3. Returns policy

You have the right to return your order **in whole or in part** within a time-limit of 14 working days from the date you received it. You can choose either **replacement or money refund**. In this case you shall solely **bear the immediate cost of returning** the product. In case the reason for returning a product is due to a company's error, we undertake to cover the cost of the product return.

If the chosen payment method is **bank deposit**, to proceed the refund, the following information are necessary:

**IBAN:**

**SWIFT-BIC:**

**Bank:**

**Beneficiary name:**

If the chosen payment method is **credit card or Pay Pal** the refund is proceeded to the card used.

### Cost of returns

If **customers** wish to return an order for any reason, they shall **bear the relevant courier cost**.

You should return the product in the perfect condition in which you received it, that is to say without breaking the seal of the package and by confirming that the special signs of the product have not been removed. In addition, together with the submission of the withdrawal statement, you shall include the payment receipt.

Return shall be accepted solely upon approval on behalf of the company.